ResultsPlus

User Guide

Contents

Any problems? Please contact us

Setting up or updating your account

To use the service, you need your own Edexcel Online (EOL) account with the ResultsPlus access enabled. If you don't have an EOL account, or ResultsPlus access is not enabled, please ask your Examinations Officer to create or update your EOL profile so that you can access ResultsPlus.

If you are not able to arrange the set-up of an account through your Examinations Officer, please **contact us**. You will need to phone from your institution during normal school open hours, as we only set up new accounts using a secure call-back to the school.

Once we have set up your account, your username and password will be emailed to you.

If you cannot remember your password, you can request an email reminder from the **ResultsPlus login page**

Logging in

You can log in to ResultsPlus at **http://qualifications.pearson.com/en/support/Services/ResultsPlus.html**

Type in your username and password and click **Login**.

The first time you use ResultsPlus, you will be asked to read and accept the terms and conditions of use, which include your responsibilities around the use of students' data. It is important that you do not share your account details with anyone. Please direct any colleagues who require ResultsPlus access to this user guide.
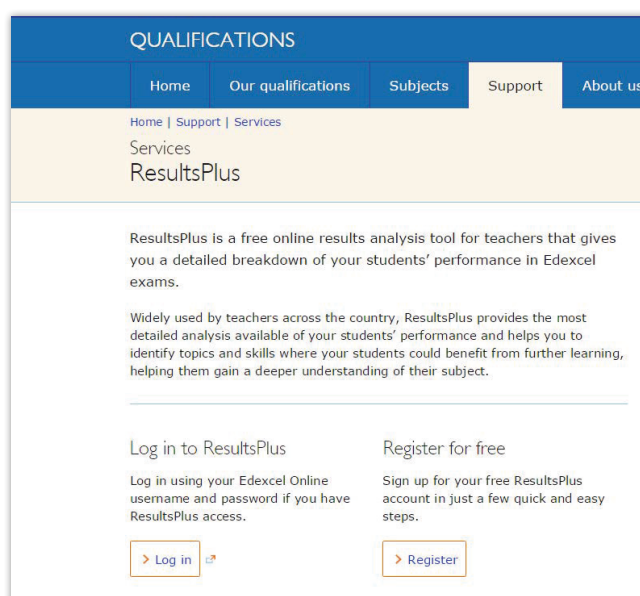

Figure 1

Choices after login

After logging in, the home screen gives you four options:

Figure 2

- Click **ResultsPlus Analysis** to view reports on your students' Edexcel exam results.

- Click **Mock Analysis Service** to use Edexcel's past papers for mock exams and mock paper analysis.

- Click **Create or edit a group** if you wish to view collated results for classes or other groups of students. Any groups you create apply to both ResultsPlus Analysis and Mock Analysis.

- Click **ResultsPlus Direct (for students) administration** to create and manage ResultsPlus Direct accounts. Option only available to Examinations Officers or staff with exam administration duties.
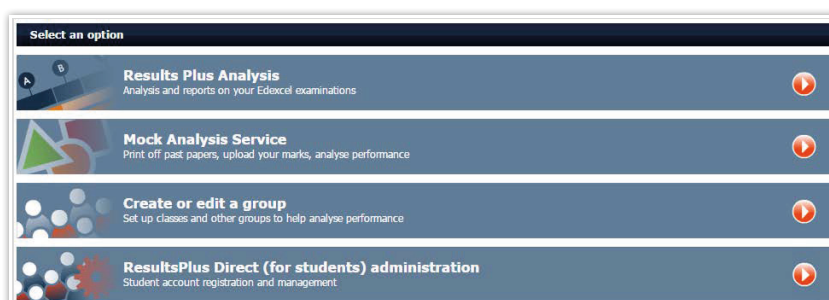
ResultsPlus Analysis

When you select **ResultsPlus Analysis** you are presented with four options:

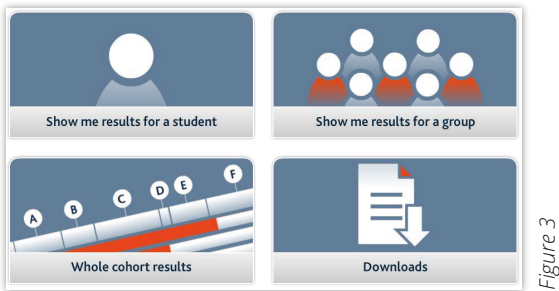*Figure 3*

Results for a student

Selecting **Show me results for a student** allows you to search for students within your centre.
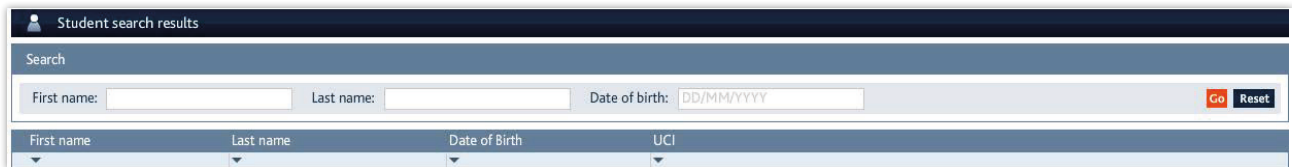

Figure 4

1. Type in some or all of a student's first name or last name and click **Go** or press the Return key.

2. You will be presented with a list of all students matching your search criteria.

3. Click **View student results** to see all Edexcel exam results for a student *(as illustrated below in Figure 5).*

Student results overview

ResultsPlus brings together into one view a student's performance across all Edexcel exams. For each qualification and subject you can open and close folders in order to see performance in individual papers.

Figure 5 shows the GCE and the GCSE folders expanded.

1 Where a grade has been awarded you can see how close the student was to the grade boundaries.

2 Hovering the cursor over this bar will reveal the student's UMS score To understand more about how your student achieved this grade click on **View paper analysis**.
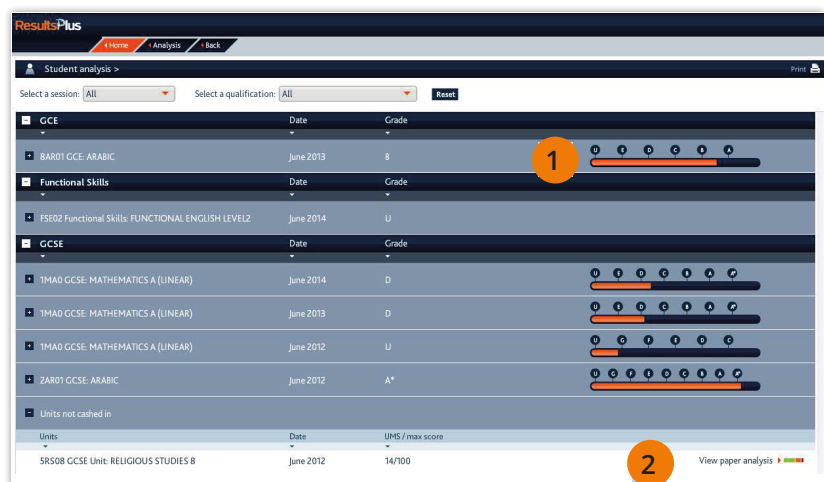

Figure 5

Exam paper analysis

Once you have selected the paper analysis you wish to view, you will have access to a wide range of information. Tabs allow you to navigate easily between:

- exam paper analysis
- exam documents (papers, mark schemes and principal examiners' reports)
- highlight reports
- skills maps (which show how performance links to specific topics and skills).

Figure 6

Figure 7

1 To select different exam papers, click here.

2 For each question you can see the score achieved by this student and the maximum score. The total score is shown at the bottom of the column.

3 On most papers you will need to scroll down the page to see all scores.

4 The performance column helps you see at a glance how well the student performed on each question. The key at the top right of the table shows what each colour signifies. For example, a green bar shows that the student achieved more than 70% of the marks available.

5 You can sort any column to quickly identify strengths and weaknesses.

6 Edexcel averages help you compare your students' performance with all Edexcel candidates. Selecting Edit will allow you to compare average scores for students who achieved a particular grade, as shown in Figure 7.

7 Residuals help you see quickly where your students outperformed or underperformed against Edexcel averages. If the student achieved a higher average score than the Edexcel average, the residual will appear green. Red indicates a score lower than the Edexcel average. The size of the coloured bar indicates how far above or below the average your students scored. You can view the percentage difference (positive or negative) by hovering the cursor over the coloured bar.

8 For subjects with skills map reports, you can click through to see which curriculum topic or skill was tested in that question, or simply hover over the skill tested icon.
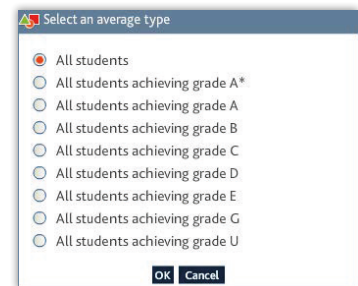
Accessing examination documents

The **Exam docs** tab provides access to downloadable pdf versions of examination papers, principal examiner feedback and mark schemes (see Figure 8). Click on the document that you wish to access to download it straight to your computer.
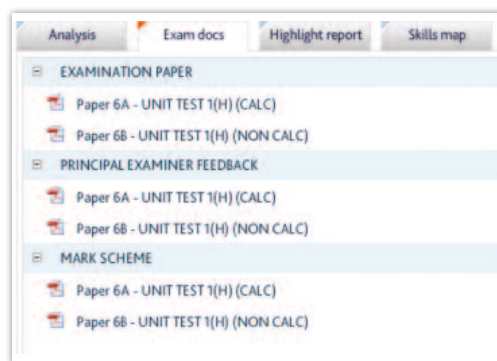
Figure 8

Highlight Reports

The **Highlight report** screen helps you to filter question analysis to show the best and worst areas of performance for each student. The layout and features are similar to the analysis page (*see page 4*).

Figure 9

1   Click here to select which paper(s) you would like to analyse.

2   The drop-down menus allow you to select between 1 and 10 best/worst questions.

3   You can choose whether to view a student's best/worst questions in relation to the Edexcel average, or in absolute terms.

Where skills maps are available, scrolling further down the page allows you to sort the results according to a student's best and worst skill areas (*see Figure 10*).
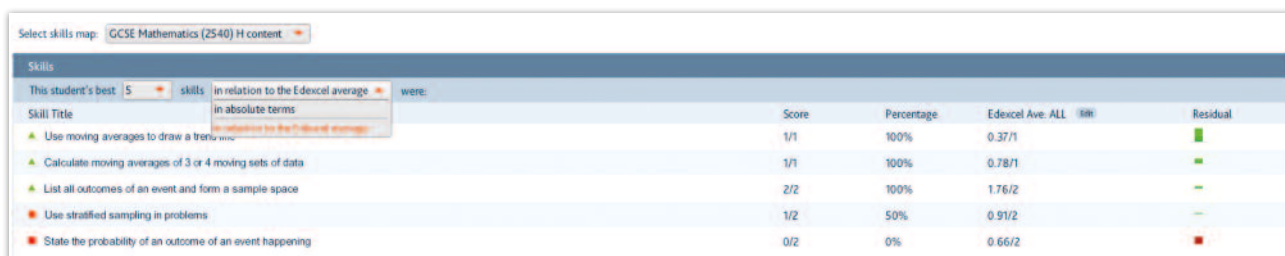
Figure 10

These reports can be used for parents' evenings or to help guide revision priorities.

Skills maps

The analysis for many Edexcel qualifications includes skills map reports which link students' performance on exam papers to topics and skills from the specification. You can access skills map reports in two ways:

• When viewing any analysis report, click on the **Skills map** tab.
• When viewing any analysis report, click on the icon in the **Skill tested** column.
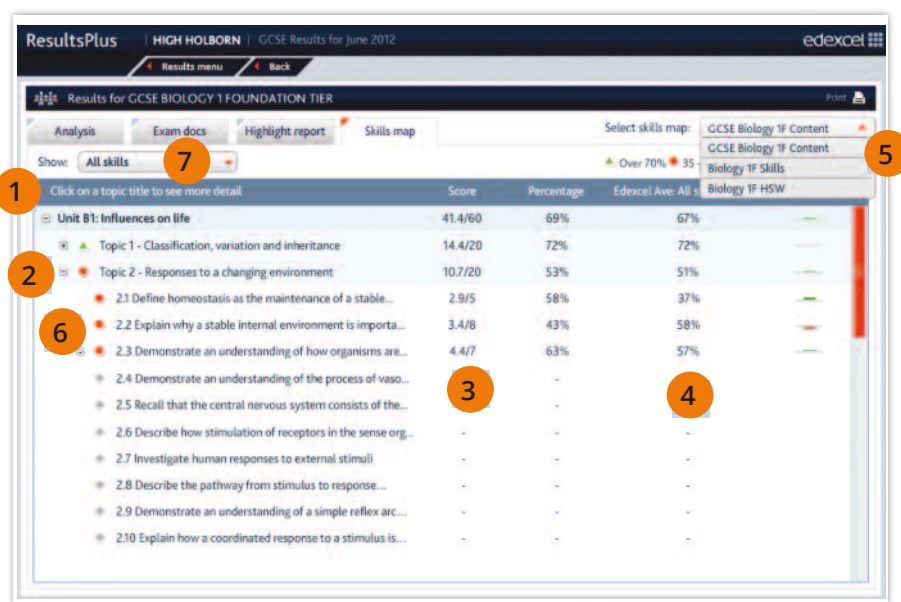
Figure 11

1. Skills maps allow you to see how your students performed on topic or skill areas.

2. Topics and skills are arranged in a tree-structure. You can click on headings to see more detail, or contract the view to just see the main topics.

3. For each topic or skill, you can see how many marks your student scored and the maximum number of marks available.

4. Edexcel averages and residuals help you to see how your students have performed in relation to other candidates.

5. Some subjects have more than one type of skills map. Click on the skills map selector to change the view.

6. Coloured symbols to the left of each topic or skill help you see at a glance how well your students performed. The key at the top right of the screen shows what each colour signifies. For example, a red square indicates that your students achieved under 35% of the marks available on that topic or skill. A grey diamond represents skills that were not tested in this paper.

7. You can filter the skills map reports using the drop-down menu options here. For example you can view all skills rather than just the skills that were tested (*Figure 12*).
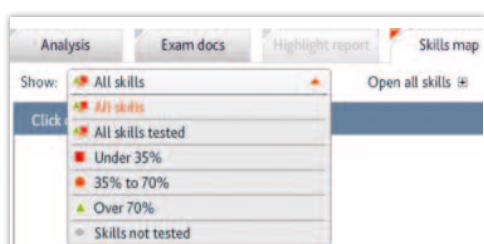
Figure 12

Skills maps for a group or cohort are similar to reports for individual students, with the score being the mean average of students in the group.

Skills map export

Clicking on the **Export** icon in the top right-hand corner exports the data into a spreadsheet.

The export reports can be manipulated and shared with other data systems.

Printing a skills map

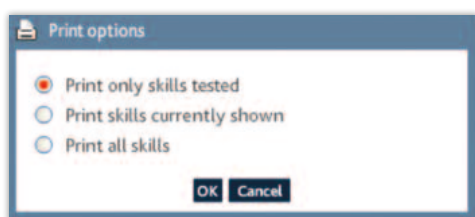Clicking on the print icon produces the **Print options** screen (*Figure 13*).

Figure 13

Choose the range of skills that you would like to print, and then click **OK**.

Exporting graphics

All gradeometer, grade bar and question-level performance graphics can be saved for use in your own reports.
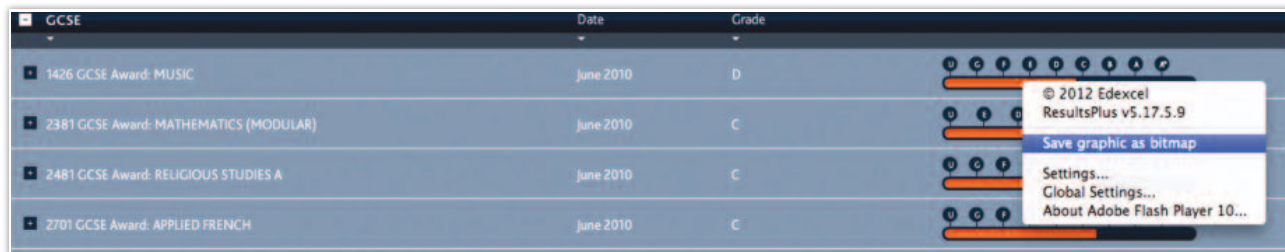
Figure 14

1. Right click on the graphic that you wish to save.

2. Select **Save graphic as bitmap** from the menu which appears.

3. Select a location on your computer where you would like to save the graphic, and then click **Save**.

Setting up a class or group

In order to access reports for classes or groups you will need to first create these groups from the student names associated with your centre. Students can be grouped however you wish, from straightforward class groups to more detailed groupings, such as *Boys on FSM with target grade C*. A student can appear in as many groups as you want. As students take exams and mock exams, their results feed through automatically to group analysis.

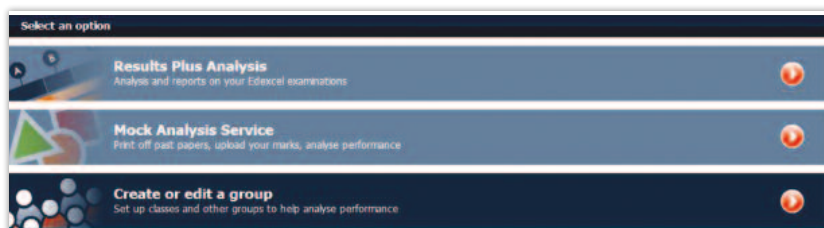To create a new group, first select **Create or edit a group** from the home screen.

Figure 15

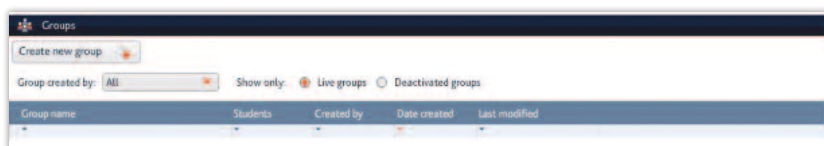Once on the Groups page, click **Create new group**.

Figure 16

Use the filters and search options below to help you find students that you wish to include in your group.

- Searching **By award/unit** allows you to find students who were entered for a unit or paper in a particular exam session.
- Searching **By year of birth** finds students by searching for their year of birth.
- Searching **By student** search allows you to find students using some or all of their first name or last name.
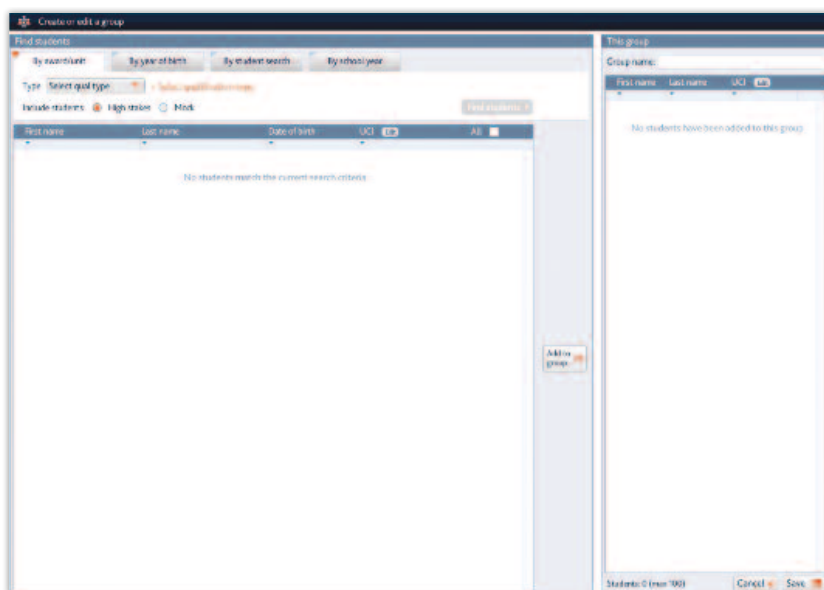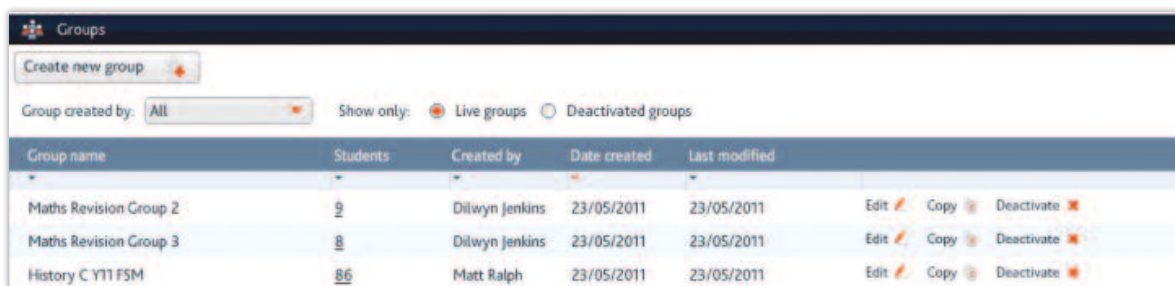- Searching **By school** year finds students according to the academic year within which their date of birth falls.

Figure 17

After entering search options, click **Find students**.

1. From the list of students, tick those that you want to include in your group and then click **Add to group**. Use the 'x' delete button to remove any students from the group. Please note: there is a maximum number of students you can include in a group, currently 100.

2. When your group is complete, type a name for the group and click **Save**.

You will then be taken to the Groups page where a list of all your centre's live groups can be found (*Figure 18*). As this list grows with time, you can use the **Group created by**: filter, or sort buttons on each column of the Groups listing, to help find your group. Deactivating outdated groups helps you to manage the number of groups in the live groups list. At any time you can reactivate a group from the deactivated groups list.

Figure 18

Once selected, existing groups can be edited and/or copied and adapted using the **Edit** and **Copy** links.

Deleting a group

Figure 19

1 On the **Groups** page, click on the Show only: Deactivated groups button.

2 Click the **Delete** button next to the group that you would like to delete. You will then be prompted to check if you would definitely like to delete the group, as deleted groups cannot be recovered. Click **OK** if you are happy to proceed, and the group will then disappear from the list.

Analysing a group's performance

From the home menu, choose **ResultsPlus Analysis**. Selecting **Show me results for a group** will present you with two options.
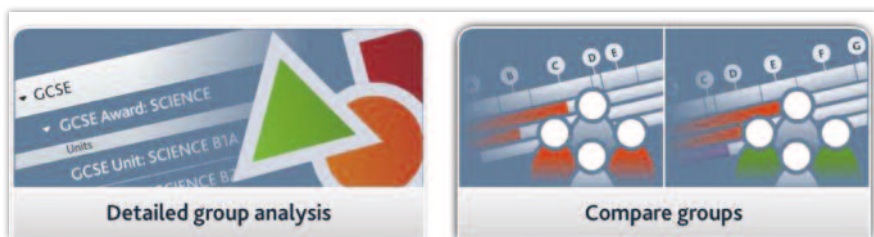
Selecting **Detailed group analysis** allows you to choose a group and then see how that group performed across relevant qualifications and subjects.

Find the group you wish to view from the list of all groups set up for your centre using the sort buttons at the top of each column or the **Group created by**: filter.

1 Click **View group analysis** to see a summary of all results for students 1 in that group.

2 Use the **Select a session**: and **Select a qualification**: filters or the sort buttons at the top of each column to help narrow your search for particular units and papers.

3 Click **View paper analysis** or **View grade analysis** to proceed.

Group grade analysis

Grade reports show the grade distribution for a group of students in a subject for a chosen exam session.
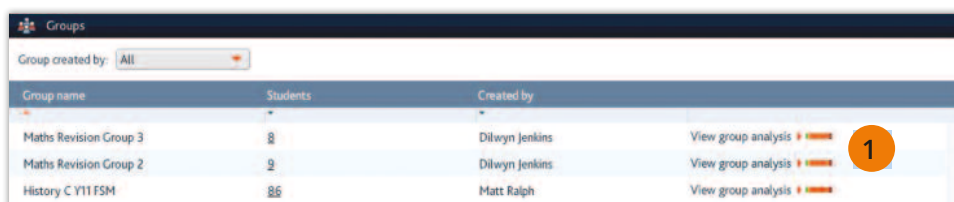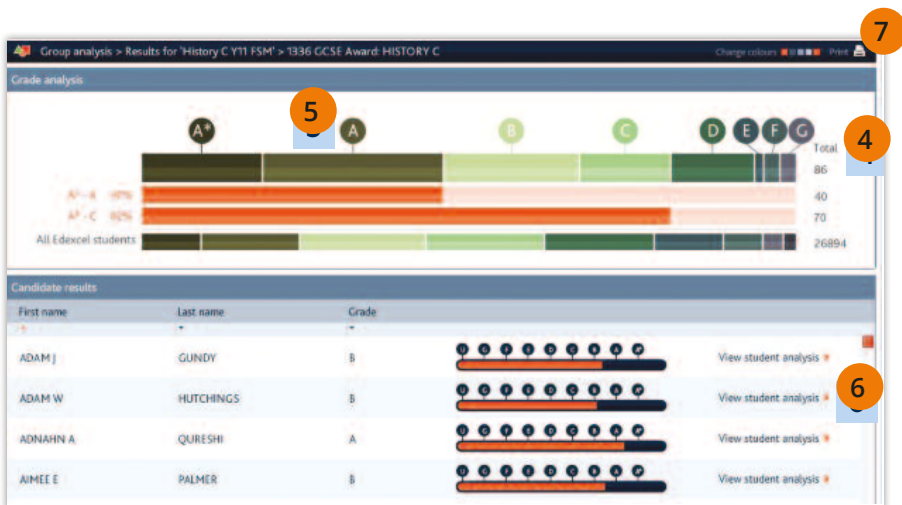

Figure 23

4 The total number of students is given on the right.

5 Hovering on a grade bar shows the percentage of students achieving that grade.

6 Individual student grades are shown below, with a link to each student's paper analysis.

7 Click here to change the colour scheme of the grade graphic.

Creating grade groups

From the grade analysis page, clicking on a section of the grade bar gives you the option to save all students who achieved that particular grade in a group (*see Figure 24*).

Figure 24

Clicking on **Save candidates as new group** will automatically save the candidates under a default name based on the grade, award code and session. This group will then be available to select from the Groups list.

Group paper analysis

Figure 25

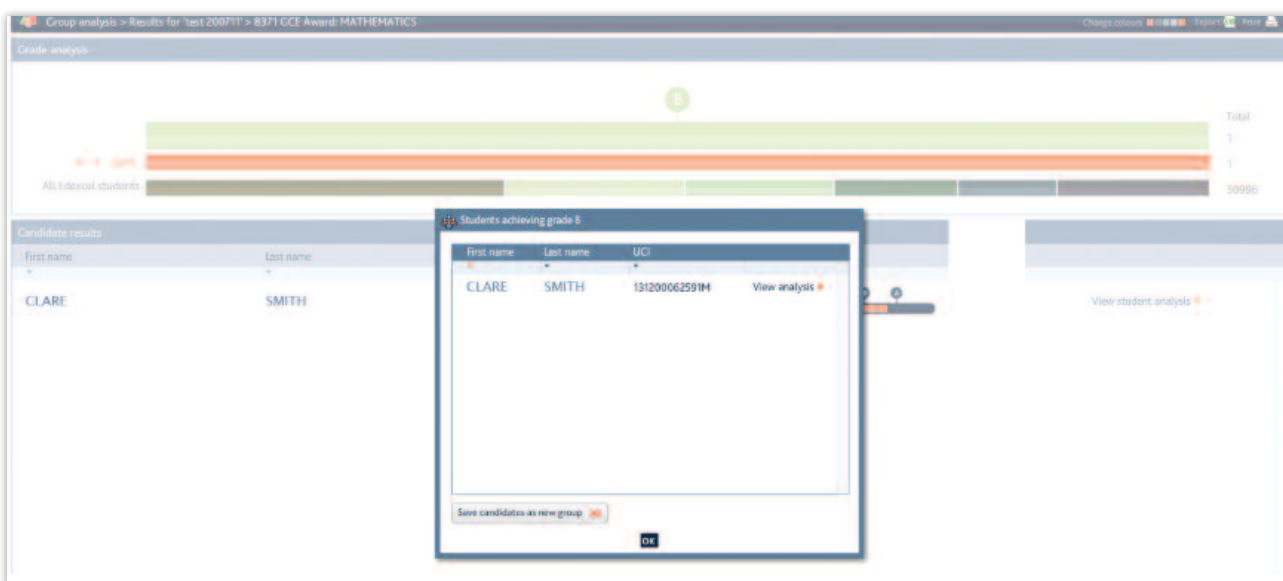1. Tabs allow you to navigate easily between the overview of students in your group, paper analysis, exam documents, highlight reports and skills maps.

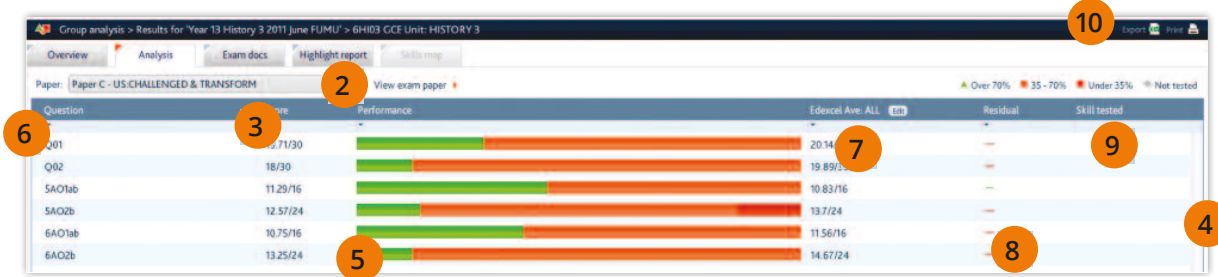Group analysis reports are similar to the student analysis reports (*see page 4*).

Figure 26

2. To select different exam papers, click here.

3. For each question you can see the average score achieved by students in this group and the maximum score.

4. On most papers you will need to scroll down the page to see all scores.

5. The performance column helps you see at a glance how your group did on each question. The key above the righthand side of the table shows what each colour signifies. For example, the red bar shows the proportion of students in your group who scored less than 35% of the marks available on a question. Hover over the bar to see how many students were in each category.

6. You can sort any column to help identify strengths and weaknesses.

7. Edexcel averages enable comparison of your group's performance with all Edexcel candidates. Click Edit to select average scores for students who achieved a particular grade.

8. Residuals help you see quickly where your students outperformed or underperformed against Edexcel averages. See page 4 for further explanation of residuals.

9. For subjects with skills map reports, you can hover over links or click through to see which curriculum topic or skill was tested in that question. See page 6 for more information on skills maps.

10. You can print analysis for any number of students in the group. Click on the print icon to reveal the **Print options** screen. Clicking **Print analysis for students in group** will open a pop-up, from which you can select which paper analysis to print (*see Figure 27*).

Figure 27

Group highlight reports

Group highlight reports are similar to the student highlight reports (*see page 5*). This tab allows you to quickly view your students' best and worst questions and skills in each unit. You can print this collective data as a summary of how the whole group performed. You can also print individual highlight reports for each student in the group from this screen. To do this, click on the printer icon in the top right corner of the screen.

From the print options menu (*Figure 28*), select **Print highlight report for all students in group**, and click **OK**.
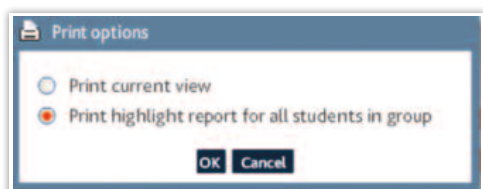

Figure 28

The next screen will list all of the students in the group, and allow you to print a Highlight report for each individual (*Figure 29*).
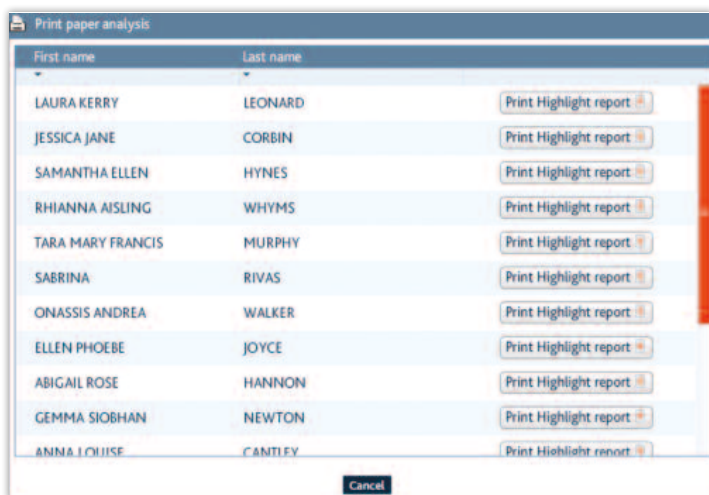

Figure 29

Comparing groups

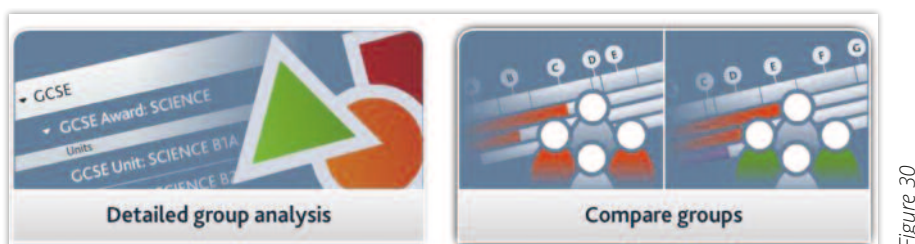From the **Show me results for a group** page, select **Compare groups**.

Figure 30

Compare groups allows you to select more than one group of students and compare their grade performance.

1. From the list of groups that appear, tick the groups you wish to compare and then click **Choose subjects**.

2. Select one or more awards and click **Compare grades**.

A set of grade reports appear. Each grade report shows the grade distribution for a group of students in one subject during one exam session.

Figure 31
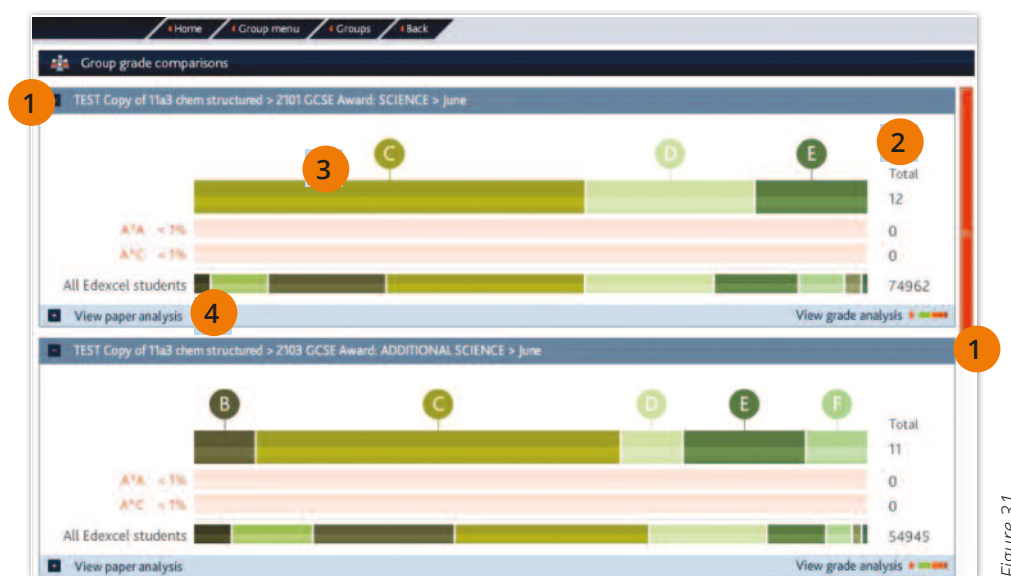
① You can scroll down or minimise grade reports to give the view you need.

② The total number of students is given on the right.

③ Hovering on a grade shows the percentage of those students achieving that grade, helping you to compare your group's performance with other groups or all Edexcel students.

④ Click **View paper analysis** to access reports on papers contributing to the award.

Cohort paper analysis

From the home menu, choose **ResultsPlus Analysis**.

Selecting **Whole cohort reports** will present you with two options:

Figure 32

Cohort paper analysis allows you to analyse your whole cohort's performance on a particular exam paper.

On selecting **Cohort paper analysis**, choose a qualification type and exam session from the drop-down menus. The list will display all awards and units with active entries at your centre.
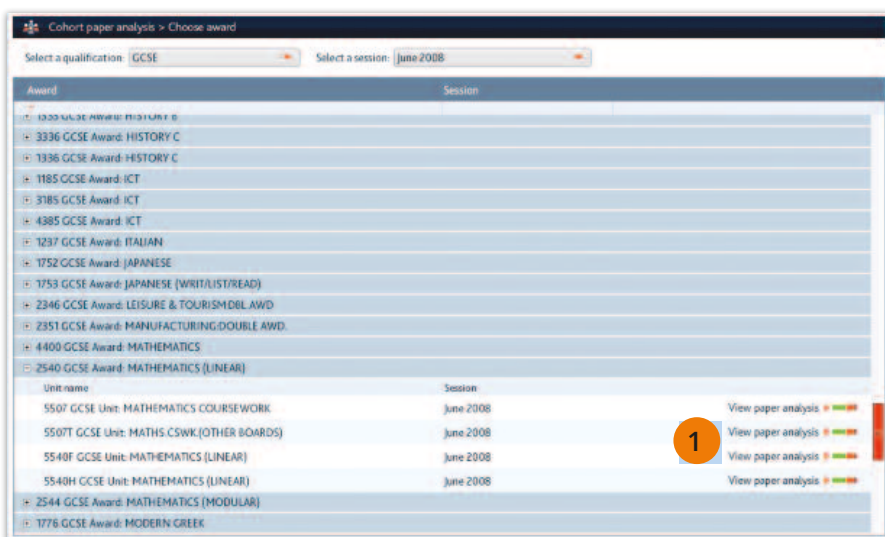

Figure 33

1 When you have found the relevant exam paper, click **View paper analysis**.

Cohort paper analysis reports work in the same way as Group paper analysis reports *(see page 12)*.

Figure 34

Cohort grade reports

From the **Whole cohort reports** menu page, select **Cohort grade reports** and choose a qualification type and exam session from the drop-down lists available. Then tick the award(s) that you wish to view and click **Compare grades**.

You will be presented with one or more grade performance reports. Each grade report shows the grade distribution for a group of students in one subject during one exam session.

Figure 35

1   The total number of students is given on the right.

2   Hovering on a grade bar shows the percentage of students achieving that grade, helping you to compare your group's performance with other groups or all Edexcel students.

3   Click **View paper analysis** to access reports on papers contributing to the award.

4   You can compare your cohort's performance with other exam sessions, or with types of centre, or by gender, using the radio button options at the bottom of the screen.

Downloads

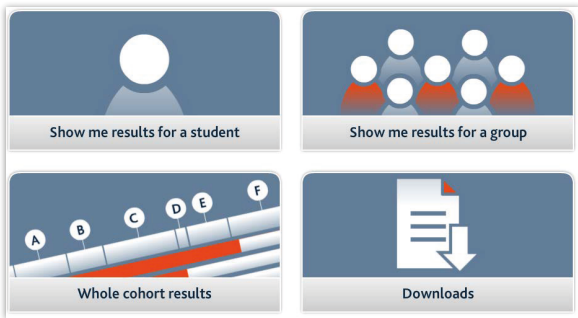From the home menu, choose **ResultsPlus Analysis**

Figure 36

Select the **Downloads** option. This option lets you export a whole cohort's results for any particular examination as a spreadsheet.

1   Use the drop-down menu to select a qualification type.

2   Select the relevant examination session.

3   Clicking the plus sign next to the award title reveals the units in that award and each unit's examination papers.

4   Click **Download** for the examination paper results that you wish to export. You will then be given the option to save the CSV file to your computer.

Opening the file will reveal a spreadsheet showing the question-by-question breakdown of marks for every student from your centre who sat that examination session (*see Figure 38*).

Figure 38

Mock Analysis Service

In order to upload a student's mock exam scores, the student requires a ResultsPlus account. Any students who have been entered by your centre for real GCSE or GCE exams with Edexcel already have an ID in ResultsPlus. For these students you can type in their scores straight away (see page 20 Entering student marks).

For students who have not yet taken an Edexcel exam, you need to follow the steps below.

Uploading ID details for mock exam candidates

1. From the home menu, choose **Mock Analysis Service**.
   Then select **Create new student accounts**.

This takes you to the file upload area.
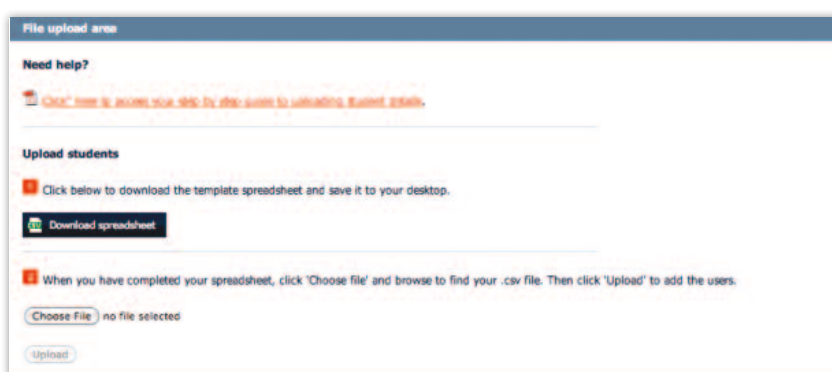

Figure 39

Figure 40

2. Click **Download spreadsheet** and save the file called MockLearnerTemplate.csv to your desktop.

3. Open this file (it will open in Microsoft Excel) and type in (or copy from another source) the first name, last name, date of birth and gender of each student that you wish to add.
   - Check that the first names and last names are the right way round.
   - Write the date of birth in the format dd/mm/yyyy. For example, the date of birth of a student born on March 1st 1998 would be entered as 01/03/1998.
   - Use M or F for the gender.

4. From the file menu choose "Save as" and save the file to a suitable location using a memorable name. Make sure that in the "Save as type" field you have chosen CSV (Comma delimited) (*.csv)

5. From the File upload area, click **Browse**… and find the location of your upload .csv file.

6. Click **Upload**.

If there are any problems with the file, you will be given hints on how to correct it. When the file is checked and approved, you will see a summary of all the students' details. If any of these students have an existing ResultsPlus account, they will be automatically removed from the list.

Your students' details should now show up in any student search screens.

When a "mock student" is eventually entered for a high stakes examination, their mock ID will automatically link to their high stakes ID, assuming that their first name, last name and date of birth details match.

Editing learner details

From the home menu, select **Mock Analysis Service**, then **View mock results analysis**, then **Show me results for a student**.

Type a student's name/part of a name into the search boxes. The search results will bring up the option to **Edit student details** next to the names of any students that you have previously entered. Clicking on this option reveals the **Edit learner details** panel (*see figure 41*), where you can enter amended learner details and then click **Save**.
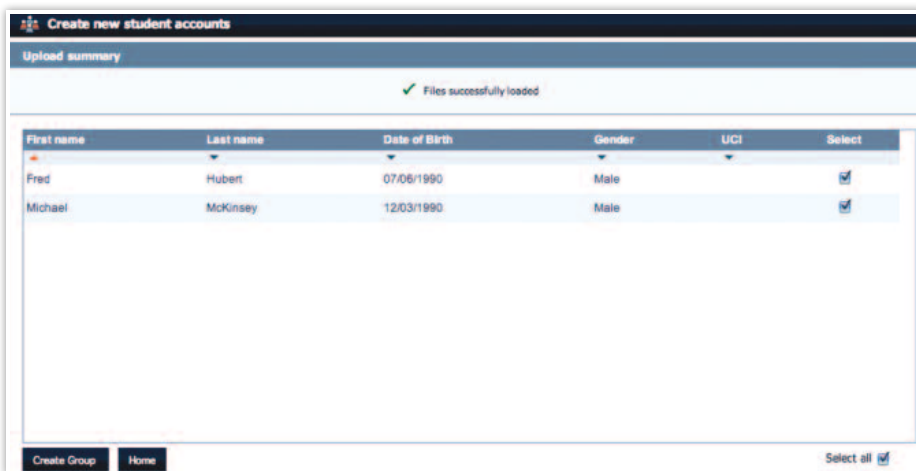
Figure 41

Creating groups when importing mock exam candidates

After uploading your students' details, you will automatically be navigated to the Upload summary page, where you can select learners to be included in a new group.

Figure 42

The default is that all students are selected for inclusion in the new group, indicated by a tick in the **Select** column. Click on these tick boxes in order to deselect students, or use the **Select all** button to select/deselect all students with a single click.

Next, click **Create Group**.

You will then be taken to the **Create or edit a group** screen, where you can add more students to the group from those already entered into the system, give the group a name, and save the group (*see page 8*).

Finding past papers and mark schemes

From the home page, select **Mock Analysis Service**.

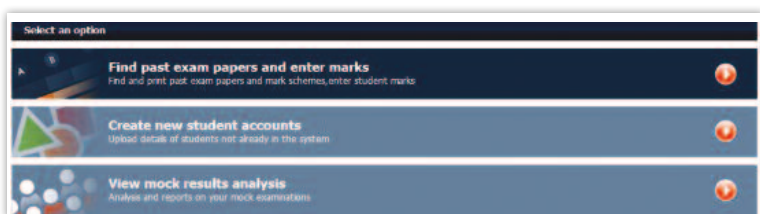From the three options presented, select **Find past papers and enter marks**.

Select a qualification and exam session from the drop-down lists at the top of the screen.
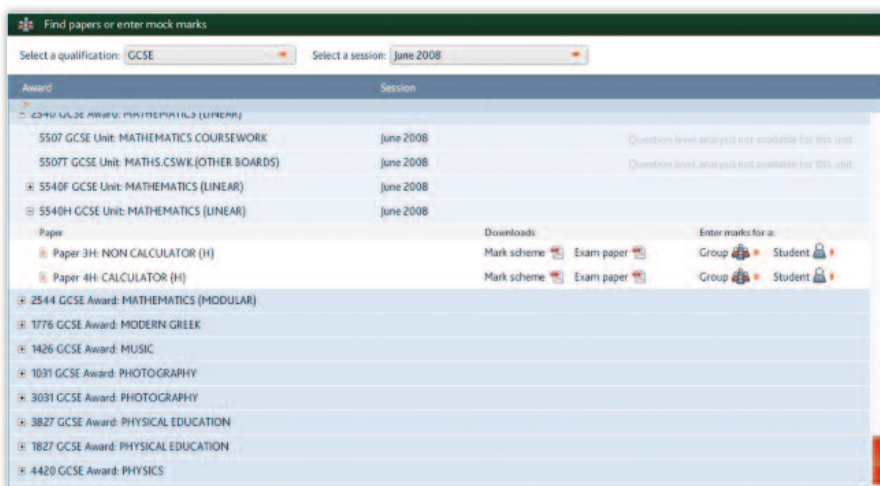
1. Scroll down the list of subject awards and expand folders until you find the exam paper and mark scheme you are looking for.
2. Click on the mark scheme or exam paper to open the file in another window, where you can print or save it.
3. If you are ready to upload student marks for mock papers, click the relevant **Group** or **Student** links (*see the following section on entering student marks*).

Entering student marks

Navigate to the relevant exam paper using the instructions above. You can upload results individually by clicking the **Student** link or, if your students are already in the right group, click on the **Group** link (*for information on creating groups, see page 8*).

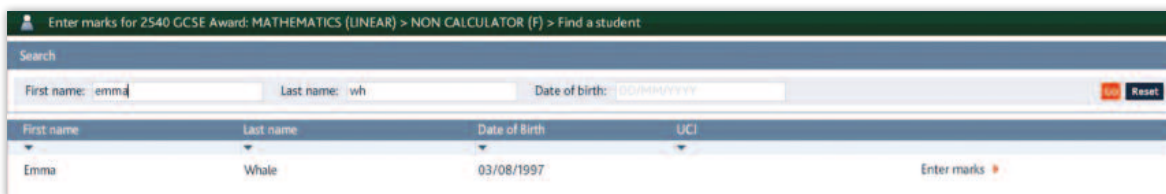For individual students, type in some or all of their first name and last name and click **Go**.

Click **Enter marks**.

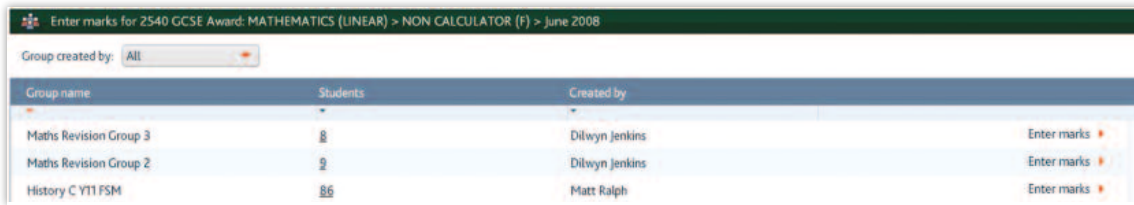For groups of students, find your group and click **Enter marks**.

Figure 46

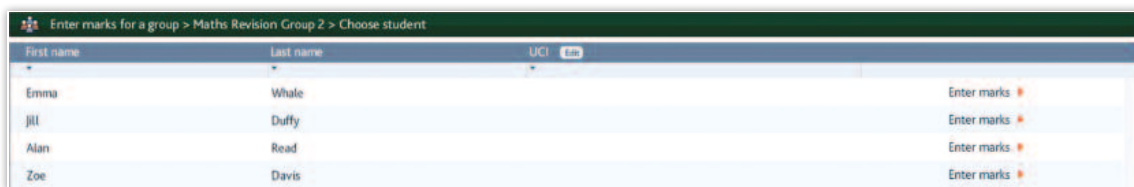Find the student from the list of students in that group and click **Enter marks**.

Figure 47

You will be presented with a screen that shows the question numbers and available marks for the exam paper selected.

Figure 48

1. First enter the date on which the mock was taken. Then type the scores into each of the boxes. You can move up or down between boxes using TAB or the arrow keys.

2. Some papers have option questions. Leave options that were not attempted blank. If a student has attempted an option question and scored zero marks, type a score of 0 in the box. After entering scores, check that the total max score is correct.

3. When you have finished entering scores for a student, click **Save**. You can correct any scores at a later date by finding the paper and student's scores, typing over the original entry and then clicking **Save**.

You can toggle quickly from one student to the next in a group by clicking **Next student in group**. This will automatically save the results that were entered for the current student, and load the results page for the next student.

The date of the mock exam is automatically completed.

Analysing students' mock exam results

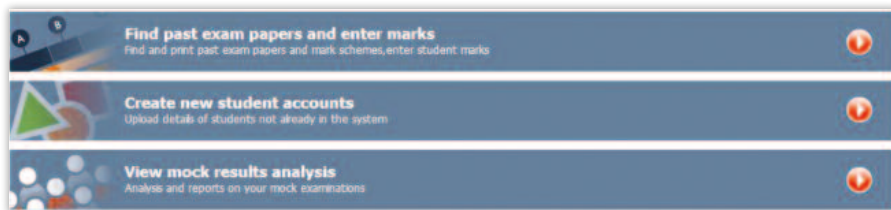From the three options presented on the **Mock Analysis Service** menu page, select **View mock results analysis**.

Figure 49

Choose either **Show me results for a student** or **Show me results for a group**.
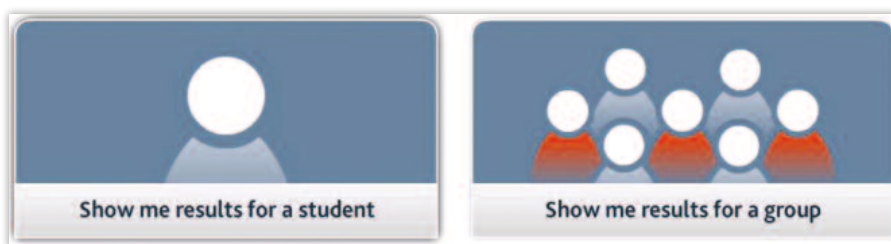

Figure 50

For an individual student use the search screen to find the student, then click **View student results**.

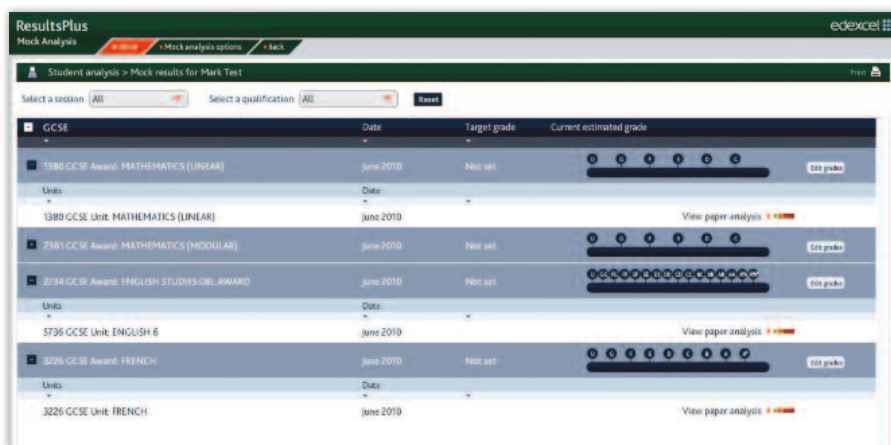Mock analysis reporting works in a similar way to the main ResultsPlus service (*see pages 3-17*).

Figure 51

Assigning target grades

Clicking on the + icon next to GCSE allows you to view paper analysis and set and review target grades for each award.

Click **View paper analysis** to view detailed question-by-question analysis.

You can compare your students' mock performance with the Edexcel averages for when the paper was sat "for real".
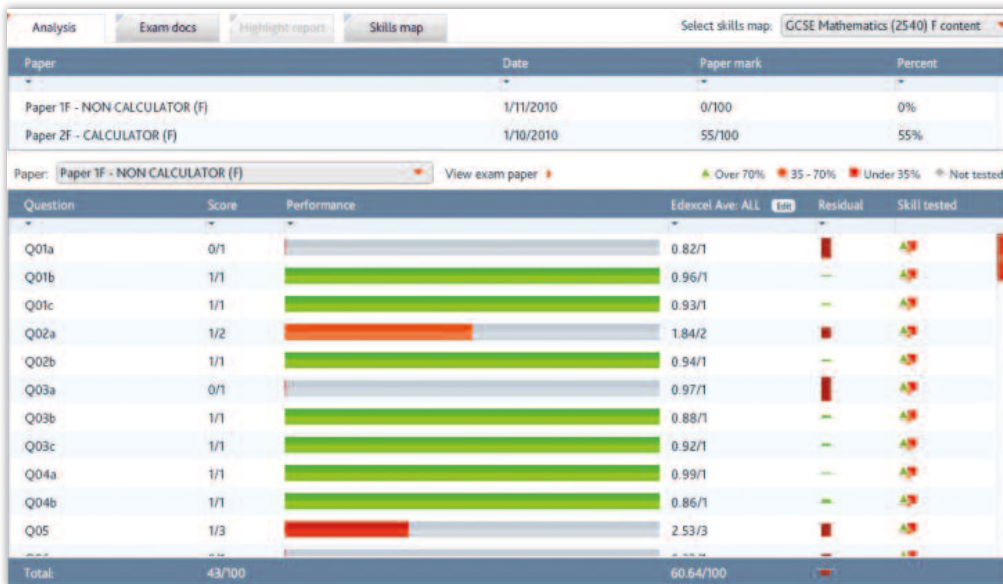

Figure 52

Click on the Export icon in the top right hand corner to view and save the data in a spreadsheet.
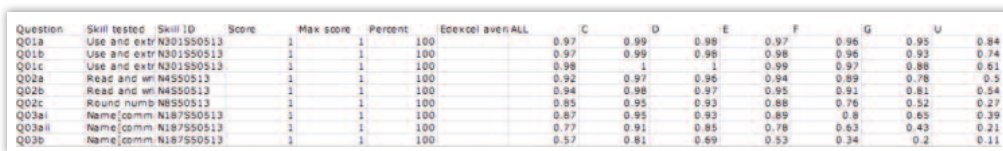

Figure 53

Clicking **Edit** allows you to see average scores by students who achieved a particular grade. This information can be used to support your judgement in assigning a current estimated grade.
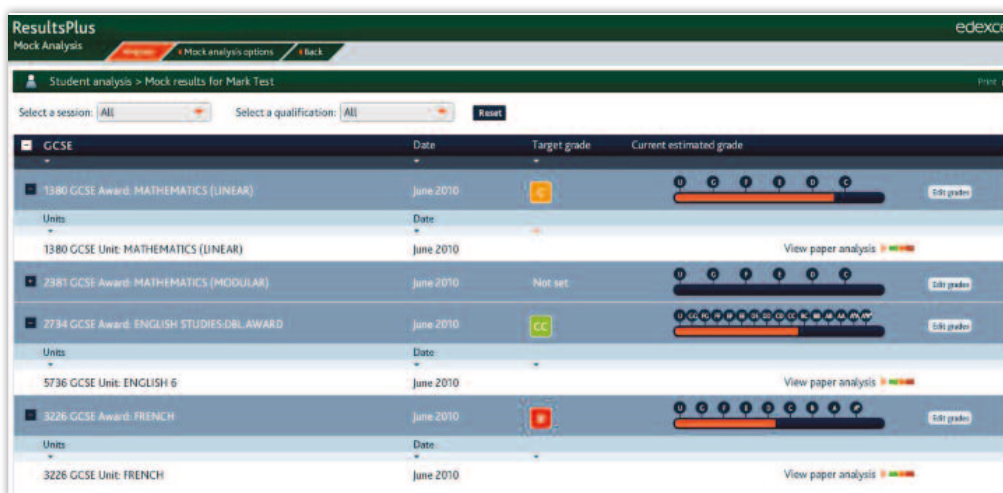

Figure 54

To enter estimated grades and target grades, click **Edit grades** on the Student mock results overview screen. Use the drop-down menu to select a target grade, and adjust the slider to set an estimated grade.
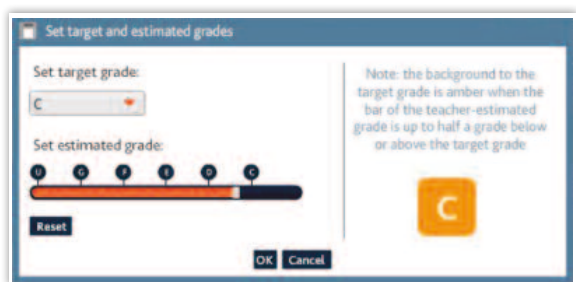

Figure 55

Assessing progress towards the English Baccalaureate

Mock analysis reporting enables you to build reports showing students' progress towards the English Baccalaureate (Ebacc), based on their estimated grades. To view the Ebacc folder, you must first enter a student's estimated grades (*see Figure 55*).

For each student, you will now see a new folder called **EBACC** which shows current estimated grades across all eligible subjects (*see Figure 56*).
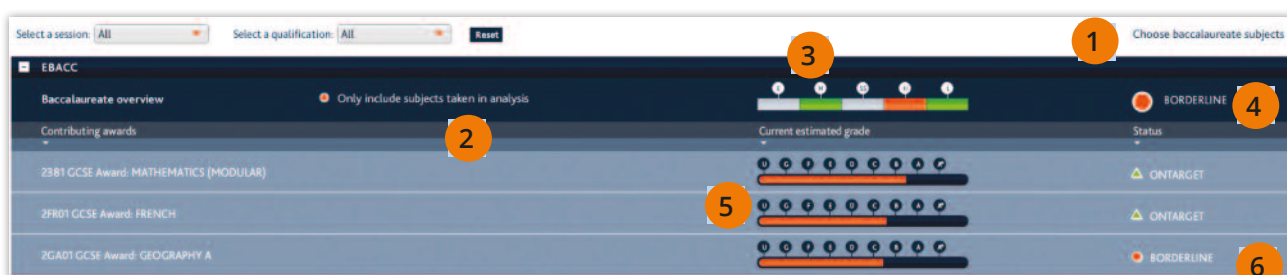

Figure 56

1 Click **Choose baccalaureate subjects** to select which student award is to be included in each Ebacc subject category (*see Figure 57*).
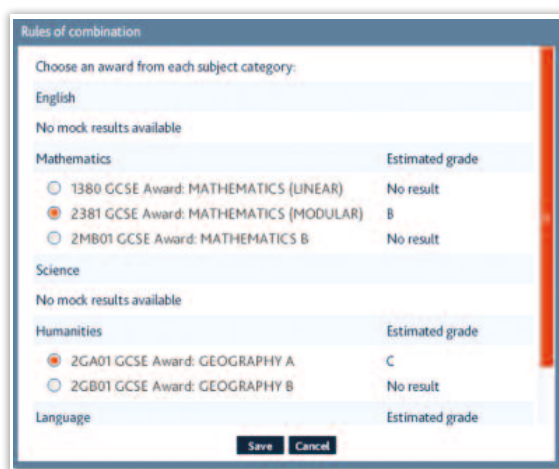

Figure 57

2 This button allows you to select whether you would like to include all Ebacc subjects in the Baccalaureate overview, or only those subjects for which you currently have mock analysis data.

3 Each of the coloured bars refers to an Ebacc subject area, indicated by the letter attached to each bar (E = English, M = Mathematics, SS = Sciences, H = Humanities, L = Languages). A grey bar indicates that the data for that subject area is incomplete. An orange bar indicates that the student is on the C/D borderline for that subject area. A red bar indicates that the student is off target, and a green bar indicates that a student is on target, to achieve a C in that subject.

4 This icon allows you to view at a glance whether or not a student is on target to achieve a C grade in all Ebacc subjects.

5 This column shows how close the student is to the grade boundaries for each individual contributing award.

6 The **Status** column indicates which Ebacc subjects are areas of strength or weakness.

Ebacc reports are also available for groups. From the **Mock analysis options** page, click **Show me results for a group**. Find your group in the list and select **View group analysis**.

Figure 58

1 The Candidates column displays how many students from your group have data entered for each award.

2 The coloured bar in the Status column gives a quick visual indication of how many students are on target, borderline or off target to achieve a C grade or higher in each award. Hovering the cursor over each coloured section reveals the exact number of students who hold that status.

3 Clicking here allows you to see the Ebacc overview status for each individual in the group, and gives you the option to click through to each student's personal Ebacc analysis.

4 Clicking here allows you to view the Ebacc analysis for each award.